

DELIVERY OPTIONS & COSTS

 (last updated 13.05.2017)

When you have added the products to your shopping cart, the delivery address will default automatically to the billing address you have entered for your payment card. If you want us to deliver your order to a different address, you can choose this option as you go through the checkout process.

Items are usually dispatched via a third-party courier and will be charged for in accordance with actual packed weight or volumetric weight, whichever is the greater. A surcharge may also be applied for items requiring special handling e.g. International consignment containing items that are either over 1.2m long or weighing in excess of 30kgs or UK consignments over 1.6m in length.

Where products are small & light enough to be deemed as a letter, large letter or small parcel, these will be send via first class Royal Mail post and must be signed for.

Delivery charges will be notified to you prior to completion of the order process.

**Delivery Options & Costs – UK Addresses**

Although we can deliver to the Scottish Highlands & Islands, Northern Ireland, Isle of Man, Channel Islands and British Forces Post Office (BFPO) addresses, delivery to these locations may take a little longer and costs will be subject to a surcharge.

For current options & rates, please refer to Appendix 1

**Delivery Options & Costs – International Addresses**

We can deliver all over Europe and the rest of the world.

For current options & rates, please refer to Appendix 2

APPENDIX 1 – UK TARRIFFS (excluding VAT)

 (last updated 13.05.2017)

|  |
| --- |
| **EXPRESS SERVICES (for standard next-day delivery)** |
| DESTINATION | SERVICE | 1-10kg | 11-20kg | 21-100kgAdd, per kilo | 101kg plusAdd, per kilo |
| Mainland(Excl Highlands) | Express | £ 12.00 | £ 18.00 | £ 0.40 | £ 0.50 |
| Northern Ireland | Express | £ 41.65 | £ 46.50 | £ 1.25 | £ 1.65 |
| Highlands, Channel/Offshore Islands | Express(non-guaranteed for Islands only) | £ 41.65 | £ 46.50 | £ 1.25 | £ 1.65 |
| **ADDITIONAL SUPPLEMENTS** |
| Enhanced Security Supplement Northern IrelandAdd, per consignment £1 | Isle of Wight deliveryAdd, per consignment £8 | Long Length Supplement (over 1.6m)Add, per item £4.95 |

All above rates exclude VAT

APPENDIX 2 – INTERNATIONAL TARRIFFS (excluding VAT)

 (last updated 13.05.2017)

|  |
| --- |
| **ECONOMY EXPRESS (NON-DOCUMENTS) SERVICES (delivery on a scheduled business day)** |
| EU CUSTOMS UNIONZone & Transit times | COUNTRIES | 1-10kg | 11-20kg | 21-100kg | 101kg plusAdd, per kilo |
| Zone 12-3 days | Belgium, Netherlands, Luxemburg, Ireland, North France, West North Germany | £ 23.50 | £29.50 | £ 77.00 | £5.50 |
| Zone 22-3 days | France, Germany, Monaco | £ 27.00 | £ 34.50 | £ 91.03 | £ 7.00 |
| Zone 32-3 daysExcept 4-5 days | Austria, Denmark, Finland, Greece, Portugal, Spain, SwedenAndorra | £ 31.00 | £ 40.00 | £ 105.00 | £7.50 |
| Zone 42-3 days | Bulgaria, Croatia, Czech Republic, Estoria, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia. |  |  |  |  |
| REST OF EUROPEZone & Transit Times |  |  |  |  |  |
| Zone 52-7 days | Cyprus (Southern), Malta, San Marino, Turkey |  |  |  |  |
| REST OF THE WORLDZone & Transit Times |  |  |  |  |  |
| Zone 62-3 days | Canada, USA |  |  |  |  |
| Zone 73-5 days | China, Hong Kong, India, Indonesia, Japan, South Korea, Malaysia, Pakistan, Phillippines, Singapore, Taiwan, Thailand, UAE, Vietnam |  |  |  |  |
| Zone 84-6 days | Brazil, Egypt, Iraq, Israel, Mexico, New Zealand, South Africa |  |  |  |  |
| Zone 94-11 days | Countries not otherwise listed above |  |  |  |  |
| **ADDITIONAL SUPPLEMENTS** |
| Long Length Supplement (over 1.2m)Add, per item £25.00 |  |  |

All above rates are in GBP excluding VAT, duties, taxes & other charges.