

DELIVERY OPTIONS & COSTS

(last updated 13.05.2017)

When you have added the products to your shopping cart, the delivery address will default automatically to the billing address you have entered for your payment card. If you want us to deliver your order to a different address, you can choose this option as you go through the checkout process.

Items are usually dispatched via a third-party courier and will be charged for in accordance with actual packed weight or volumetric weight, whichever is the greater. A surcharge may also be applied for items requiring special handling e.g. International consignment containing items that are either over 1.2m long or weighing in excess of 30kgs or UK consignments over 1.6m in length.

Where products are small & light enough to be deemed as a letter, large letter or small parcel, these will be send via first class Royal Mail post and must be signed for.

Delivery charges will be notified to you prior to completion of the order process.

**Delivery Options & Costs – UK Addresses**

Although we can deliver to the Scottish Highlands & Islands, Northern Ireland, Isle of Man, Channel Islands and British Forces Post Office (BFPO) addresses, delivery to these locations may take a little longer and costs will be subject to a surcharge.

For current options & rates, please refer to Appendix 1

**Delivery Options & Costs – International Addresses**

We can deliver all over Europe and the rest of the world.

For current options & rates, please refer to Appendix 2

APPENDIX 1 – UK TARRIFFS (excluding VAT)

(last updated 13.05.2017)

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| **EXPRESS SERVICES (for standard next-day delivery)** | | | | | | | |
| DESTINATION | SERVICE | | 1-10kg | 11-20kg | | 21-100kg  Add, per kilo | 101kg plus  Add, per kilo |
| Mainland  (Excl Highlands) | Express | | £ 12.00 | £ 18.00 | | £ 0.40 | £ 0.50 |
| Northern Ireland | Express | | £ 41.65 | £ 46.50 | | £ 1.25 | £ 1.65 |
| Highlands, Channel/Offshore Islands | Express  (non-guaranteed for Islands only) | | £ 41.65 | £ 46.50 | | £ 1.25 | £ 1.65 |
| **ADDITIONAL SUPPLEMENTS** | | | | | | | |
| Enhanced Security Supplement Northern Ireland  Add, per consignment £1 | | Isle of Wight delivery  Add, per consignment £8 | | | Long Length Supplement (over 1.6m)  Add, per item £4.95 | | |

All above rates exclude VAT

APPENDIX 2 – INTERNATIONAL TARRIFFS (excluding VAT)

(last updated 13.05.2017)

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| **ECONOMY EXPRESS (NON-DOCUMENTS) SERVICES (delivery on a scheduled business day)** | | | | | | | |
| EU CUSTOMS UNION  Zone & Transit times | COUNTRIES | | 1-10kg | 11-20kg | | 21-100kg | 101kg plus  Add, per kilo |
| Zone 1  2-3 days | Belgium, Netherlands, Luxemburg, Ireland, North France, West North Germany | | £ 23.50 | £29.50 | | £ 77.00 | £5.50 |
| Zone 2  2-3 days | France, Germany, Monaco | | £ 27.00 | £ 34.50 | | £ 91.03 | £ 7.00 |
| Zone 3  2-3 days  Except 4-5 days | Austria, Denmark, Finland, Greece, Portugal, Spain, Sweden  Andorra | | £ 31.00 | £ 40.00 | | £ 105.00 | £7.50 |
| Zone 4  2-3 days | Bulgaria, Croatia, Czech Republic, Estoria, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia. | |  |  | |  |  |
| REST OF EUROPE  Zone & Transit Times |  | |  |  | |  |  |
| Zone 5  2-7 days | Cyprus (Southern), Malta, San Marino, Turkey | |  |  | |  |  |
| REST OF THE WORLD  Zone & Transit Times |  | |  |  | |  |  |
| Zone 6  2-3 days | Canada, USA | |  |  | |  |  |
| Zone 7  3-5 days | China, Hong Kong, India, Indonesia, Japan, South Korea, Malaysia, Pakistan, Phillippines, Singapore, Taiwan, Thailand, UAE, Vietnam | |  |  | |  |  |
| Zone 8  4-6 days | Brazil, Egypt, Iraq, Israel, Mexico, New Zealand, South Africa | |  |  | |  |  |
| Zone 9  4-11 days | Countries not otherwise listed above | |  |  | |  |  |
| **ADDITIONAL SUPPLEMENTS** | | | | | | | |
| Long Length Supplement (over 1.2m)  Add, per item £25.00 | |  | | |  | | |

All above rates are in GBP excluding VAT, duties, taxes & other charges.